

**Sintex**  
**Smart**

# WARRANTY CARD

\*Effective 1<sup>st</sup> April, 2026

Fill up the details in this card and keep it with you. You need to show/provide this card at the time of Warranty Claim, if any.

Customer's Name: .....

Address : .....

Model : .....

Product Code : .....

Colour : .....

Date of Purchase : .....

Dealer's Name : .....

Customer's Name: .....

Dealer  
Address (STAMP)

I certify that we have gone through the terms and conditions in the warranty card and accept them in totality.

**Sintex**  
SAAF.SAFE.SAHI.



**SINTEX-BAPL LIMITED**

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SINTEX SMART WATER STORAGE TANK ARE UNDER WARRANTY FOR A PERIOD OF 8 YEARS FROM THE DATE OF PURCHASE AGAINST MANUFACTURING DEFECTS ONLY, ON VALID AND ORIGINAL GST INVOICE.

## CONDITIONS OF THE WARRANTY:

- The warranty excludes damage caused by improper tank storage, loading, and unloading, as well as damage sustained during in-transit handling.
- Warranty and liability are limited in nature and extends only to Manufacturing Defects.
- The warranty is applicable only to the first buyer of the Water tanks.
- At the time of claim, the Warranty Card and the Purchase GST Invoice must be presented.
- Components or accessories are not covered under the warranty.
- The Warranty excludes any consequential, incidental, or associated losses or expenses.
- In the event of a disagreement between the purchaser and the company about the workmanship and performance of the water tanks, the latter's decision will be final.
- The total liability under this Warranty will never exceed the net ex-works value of any faulty or failed water tanks discovered within the Warranty term.
- The warranty shall be issued subject to jurisdiction of the courts at Ahmedabad.
- Sintex reserves the right, at its sole discretion, to change, modify, add or remove portions of these Terms of Warranty, at any time without prior notice.

## THE WARRANTY OR LIABILITY OF THE COMPANY IS EXPRESSLY EXCLUDED IN THE FOLLOWING SITUATIONS:

- Defects caused by flaws in the supporting structure, fittings, or other water tank attachments.
- Problems caused by environmental, climatic, or various factors other than those listed above.
- Water tanks are used to store liquids other than water.
- The water tank was not installed in accordance with the company's standard guidelines\*. The company will not be liable for any damage caused by improper installation.
- Water tank repairs performed by parties not authorised by the company
- Use of water tanks once a leak is discovered, as cracks/damage to the water tanks are certain to propagate further use.
- Use of water tanks at temperatures above 60° Celsius.
- Using water tanks under pressure or vacuum.
- Use of water tanks for the transportation of water or any other liquid/substance

**\*Please contact Toll Free 1800-121-2764 for installation guidelines and assistance.**

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